

## **Refund Policy**

S/P/A products are backed by a 30-day money-back guarantee of satisfaction. Simply send the unused portion of the product back to us (along with an explanation of why you are returning the product) and we will refund your money including sales tax if any, minus original shipping charge, within 30 days after we receive the product. If the product malfunctions due to a manufacturing fault, please call 760-641-3743 and we can make arrangements to replace the product at no additional charge.

## **Shipping Method**

S/P/A ships to the Continental United States only through our website. If you would like our products shipped outside the Continental U.S., please contact us at [sallypeoples@ymail.com](mailto:sallypeoples@ymail.com) and we will take these orders on an individual basis.

We ship through the US Postal Service via Priority Mail and Flat Rate service, and shipping charges are added through your shopping cart (in addition to any sales tax within the state of California). Please be aware that these are boxes and will not fit in a mail slot or small PO Box, so please make arrangements at the location you have specified for delivery.

## **Terms of Service**

It is our policy to ship your products within 72 hours of receipt of the order. Should an item be backordered or there be an unanticipated delay, we will contact you by email and give you a new ship date. S/P/A will be held completely harmless in the event of any allergic reaction or misuse of our skincare products. Any questions about our privacy, return or use of skincare products should be directed in writing to: Sally Peoples Aesthetics, 39935 Vista Del Sol, Suite 204, Rancho Mirage, CA, 92270 or [sallypeoples@ymail.com](mailto:sallypeoples@ymail.com) . You do not need to write if simply returning a product for refund.